



Landlords and property owners/managers

Rental property policy for PeakRewardsSM accounts

As a landlord or property owner/manager there are a number of benefits for participating in this program; however, ACN accounts are *not* eligible to receive the PeakRewardsSM credit when the bill reverts back into the landlords name upon tenant move-out. This policy was implemented to avoid paying credits on vacant households.

- The PeakRewardsSM payment is for active *residential* accounts in the program.
- Renter needs to get “permission” from their landlord to participate in the program.
- BGE asks the renter whether they have landlord permission on all enrollments.
- Automatic Change Name accounts (ACN) are *not* eligible to receive the PeakRewardsSM credit when the bill reverts back into the landlords name upon tenant move-out. This policy was implemented to avoid paying credits on vacant households.
- For ACN accounts, once a customer moves out of a premise the cycling level reverts to 0% resulting in the cycling, credits, and bonus ceasing until a new tenant moves in.
- Upon move-in, no *bonus* will be paid on an account since the bonus is intended for the *first* bill account at a premise, at the time of the device installation (i.e. if upon move-in the device is already installed, the new tenant is not eligible for the *bonus*, only the summer credits.)
- A “Welcome Package” is mailed to the new tenant (within a month following the move-in) to explain the program and offer higher levels of cycling.

Note: The benefit of being an ACN customer outweighs the benefits of the PeakRewardsSM credits because ACN accounts avoid service application charges and deposit fees on move in/move outs in their residences (as well as other benefits).